

Merchant Account Cancellation

We continually strive to improve our business and your feedback is very important to us. Please take a moment to share your reasons for cancelling your account.

Company Name: _____

Merchant ID#: _____

Reason for Cancellation:

- | | |
|--|---|
| <input type="checkbox"/> Lack of Business | <input type="checkbox"/> Sold Business |
| <input type="checkbox"/> Closed Website/Business | <input type="checkbox"/> Using PayPal Button Only |
| <input type="checkbox"/> Changed Merchant Service Provider | <input type="checkbox"/> Other: _____ |
- Name of Provider/Bank: _____

- 1.** Please let us know what, if anything, could we have done to sustain our Merchant Services relationship with you?

- 2.** Would you like a senior representative from Persolvent to contact you in an effort to retain your merchant services account? Yes No

Authorized Signer: _____ Date: _____

Print Name: _____ Phone #: _____

Thank you for the opportunity to work with you. Please keep us in mind for any future business.

The submission of this cancellation request does not cancel your merchant relationship with American Express nor does it cancel any other service not directly related to your merchant account relationship under the Merchant ID number above.